ISG in Malaysia

The ISG difference
For nearly three decades, ISG has been providing construction solutions to some of the world’s most successful and enduring businesses, cities and institutions.

Everywhere in the world, our customers trust us to deliver – and our repeat business and numerous industry accolades prove it.

Yet today’s fast-paced world demands more than a safe pair of hands. Delivering the places of tomorrow requires the ability to think big, collaborate widely and meaningfully, and build in real capacity for change. For this reason, everything we do at ISG – from our work with our customers to our relationships with our own people – is focused on delivering smarter and more resilient places of tomorrow.
We make it our business to know your business. Our sector-centred, customer-focused approach to construction means we aim to understand what’s important to you, and we work with you to ensure your needs are met throughout the delivery process. We only employ people who share our commitment to speaking frankly and always caring for our customers, and we focus as much on delivery as we do on the relationship dynamic that helps us get there.

You should feel certainty of successful delivery from the moment you start a building project. ISG engages early and effectively with project teams, assessing viability, inputting on design, and influencing technology. This highly collaborative and consultative approach paves the way for a smooth and efficient design and delivery process and successful mission activation. Most importantly, it leads to an uncompromised outcome.

We go where your business goes. Our global presence means our customers benefit from shared knowledge, sector insights and world-class quality no matter where they are in the world. At the same time, we recognise the vital need for local presence, understanding, skills, cooperation and care. We only go where we can assuredly deliver to ISG standards in a way that benefits our customers, people and communities.

With ISG, you can rest easy knowing the risk of accidents on site is as low as possible. Our record on health and safety is among the best in the world, both inside and outside our industry. The reason for our success is rooted in our commitment to not just reducing incidents but to making safe behaviours an intrinsic part of our culture. Through innovation, benchmarking and constant improvement, we work every day toward our goal of providing safe spaces for people to work, communicate and thrive.

With ISG, you get a construction team that puts technology at the heart of everything it does. Our unrivalled building technology and engineering experts integrate cutting-edge construction solutions and create intelligent data-driven buildings that save costs and enable operations. In addition, we provide you with activation assurance—the peace of mind that comes from knowing your building technology will be agile, functional and futureproofed from day one.

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A customer journey built around your business
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Intelligent buildings that improve operations
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ISG in 60 seconds
- Four global hubs: Asia, Europe, Middle East and United States
- Four service lines: Fit out, Technology, Construction, Development
- Five sectors: Offices; Technology, Science & Health; Retail; Hospitality, Leisure & Living; Government, Public Sector & Education
- Employing over 2,800 people
- Operating across 28 countries
ISG commenced in the evolving city of Kuala Lumpur in 1989 - and today, we are the market leaders in delivering challenging, technology-led and innovative spaces for people and businesses to thrive. We have an unwavering focus on achieving the best end-user experience, regardless of the scale or complexity.

In Malaysia, we provide fit out, refurbishment and engineering services across a range of sectors: offices, retail, hospitality, leisure and living, and government, public sector and education. We lead our projects in line with global best practices and this provides consistency in all that we do, while allowing for flexibility to match the specific demands of every project.

Our experience ranges from small office upgrades to multi-storey corporate headquarters; the rejuvenation of guestrooms to the creation of mixed-use schemes and facilities at educational institutions. Our work, whether in new or established environments, is often performed out of hours and in occupation to meet our customer’s demands.

ISG in Malaysia

Our end-to-end service offer and exceptional customer experience in Malaysia is second to none – that is why our clients return to us again and again.

ISG Malaysia at a glance

- Established in 1989
- Employing over 80 people
- ISO 9001 certified
- Member of USGBC (LEED)
- Five sectors: Offices; Technology, Science & Health; Retail; Hospitality, Leisure & Living; Government, Public Sector & Education
Fit out

From major commercial fit out to large-scale global retail rollout programmes, from aftercare works to ATM installations, we deliver environments which are vital to our customers’ business operations and their evolving industry.

Fit out of new space
We create flexible, bespoke environments designed to stimulate the productivity and growth of your business, as well as places which will enthuse your staff, customers and guests. We have delivered new builds from shell through to finish. We also work around you, deciding on highly collaborative and dynamic delivery methods to ensure the well-being and comfort of you and your people - not to mention your neighbours and tenants.

Fit out of existing space
We have an established and well-regarded track record of transforming tired and unproductive real estate into vibrant and inviting spaces. Our portfolio ranges from the renovation of a single room to entire buildings across a range of sectors. We specialise in ‘change of use’ projects, which can include full plant and infrastructure upgrades and the installation of the latest technology. We also have considerable experience in restoring listed and heritage properties, marrying the old with the new while seamlessly integrating services.

Fit out in occupation
Changes in business objectives, structure and vision can all impact on an organisation’s accommodation requirements. Our customers often need us to rearrange spaces of various sizes to meet these changing requirements. We work in occupied buildings and identify innovative ways to allow our customers to continue their daily activities, saving them both time and money. We have also completed refurbishment projects in live environments while ensuring minimal disruption; we work discreetly around your staff, clients and visitors, and maintain the highest standards of health and safety.

Moving on, moving out
Property agents and occupiers need us to help them to swiftly decommission space and reinstate it for letting. Developers also require our services to prepare a building to market, which often involves the creation of bespoke marketing suites, mockups and showrooms.
Refurbishment
When it comes to refurbishing or alteration and addition works, ISG is one of the most respected and active specialist contractors. We have delivered numerous complex refurbishments, often in occupied buildings. We have a strong track record in transforming tired and unproductive real estate into vibrant and inviting spaces, always meeting both the developer and tenants’ needs.

Restoration
With extensive experience working with conservation bodies and funding organisations, we are proud to have been trusted to restore many prestigious and listed builds that boast rich histories. From straightforward to complex structural alterations, our expertise within listed and heritage environments means that we are able to craft intelligent and dynamic solutions to meet the needs of each individual customer.

Retrofit
We understand that a sustainable approach to development, retrofitting and reusing as much of the fabric of the original building wherever possible, is good for both our customer’s bottom line and the environment. We have an enviable track record in bringing older stock up to the latest environmental standards, and have delivered numerous retrofit projects throughout Malaysia.

Façade
Sometimes buildings just need a refresh instead of a rebuild. Our team of experts can take rundown buildings with complex external refurbishments, and transform them into modern, vibrant and smart spaces. This has allowed our customers to bring life to new buildings, and in effect, a brand new building back to the market. Reenergising façades can not only completely transform a building’s fortunes, it can also significantly improve energy efficiency and whole-life costs.

We are experts in delivering dynamic solutions to an exceptional quality and pride ourselves on not just being builders but in sharing our customer’s vision: understanding, planning and being flexible to deliver a successful project.

With our roots in fit out, it is not surprising that ISG is trusted with some of the most complex refurbishments, restorations and retrofit projects as well as traditional new build construction projects.

We have a strong track record of construction projects in Malaysia, from single-storey construction to large-scale schemes including mixed-use development, multi-storey tenancy as well as iconic retail and hospitality destinations.

We thrive on tight programmes and logistical complexities. We understand that delivering large projects is not just about square footage or scale; it’s also about being entrusted with a big responsibility to make big ideas come to life.
This means not only do we have the extensive, multi-disciplinary expertise and specialised skills to deliver highly-engineered environments, but we also have a dedicated technology solutions team for clients who want to challenge the traditional technology delivery model. Our engineering expertise reflects our commitment to smarter solutions for our customers.

Critical infrastructure
We understand that working and living in a technology-led world means the failure or disruption of certain services can result in major consequences for our customers. We have established an international track record for delivering critical engineering projects for our customers across the finance, media and technology, research and development, and education and healthcare sectors. Our market-leading position is maintained by our passion for solutions to support our customers’ business drivers.

Technology solutions
Technology solutions at ISG is revolutionising the traditional technology delivery model, making our customers’ work environments smarter and more resilient. We believe technology can no longer afford to be an add-on to the built environment—it must be integral to the fabric of the place. Our technology solutions team works at the intersection of technology, construction and business, creating buildable solutions from strategy and design through to delivery and operation.

Technical fit out
With the onset of global connectivity and the continual development of new technology, we recognise the demand for technical solutions are reaching new heights for businesses. We are the go-to contractor for highly-technical fit out requirements. We have extensive experience in future-proofing your business with the latest technology including state-of-the-art audio visual systems, virtual meeting installations such as telepresence and halo rooms, fibre optic installations, structured data cabling and converged IP networking.

Testing and commissioning
Commtech Asia, part of the ISG group, provides independent commissioning management and associated services to all industries reliant on mechanical and electrical building services systems for business operations. We revolutionise the traditional technology delivery model, making our customers’ environments smarter and more resilient. Our game-changing approach starts not with what we do, but with what we believe.
We care deeply about helping our customers meet their business goals—and our extensive track record and rate of repeat business proves it.

After decades working alongside developers, designers and end-users to build and fit out new office buildings, workplaces and refurbishments, we have an unrivalled portfolio and depth of expertise. We have delivered effective office environments for a range of local and international customers operating in a myriad of industries including finance, technology, media, pharmaceutical, retail and industrial. With each project, we had the opportunity to combine the highest quality finishes with a complex range of technical and engineering services installations.

The office is a key part of your business infrastructure. It forms the backbone for sophisticated technology and operations. It plays a key role in attracting and retaining the best people. As such, it must be as resilient and agile as the business that occupies it.

ISG has a strong legacy of creating offices that touch every aspect of the modern workplace. From new headquarters, technology upgrades to the smaller moves and changes that keep companies competitive, we take our roles as enablers of business very seriously. We ask tough questions, challenge conventional methods and ultimately deliver offices that are more resilient to the future than their counterparts.

We know that offices are rarely just places to house people—we make sure your office is as resilient and agile as your business.
ISG delivered an agile office scheme for General Electric (GE) which spans over seven floors at NU Tower 2 in Kuala Lumpur Sentral. The 97,000 sq ft office houses multiple GE businesses including power services, oil and gas, healthcare and lightning. ISG’s brief of fitting out five storeys in the building grew to seven following GE’s acquisition of rail company, Alstom. We reacted to the changes and ultimately ended up designing and delivering other aspects of the job, including all audio-visual equipment, white goods, café infrastructure and move management services. With a brief to deliver an agile workplace for an organisation that is to reflect a “Global Digital Industrial” company, the stunning facility provides a strong representation of the GE brand, culture and future.

**General Electric**

Customer: General Electric  
Location: NU Tower 2, Kuala Lumpur  
Area: 97,000 sq ft  
Duration: 20 weeks  
Completion date: September 2016
Confidential financial customer

This project was the largest managed office solutions delivered for our customer and the world’s largest office broker - Instant Group. The five-storey office scheme project saw ISG deliver the fit out of 96,000 sq ft of office space which includes a wellness centre, 108 pax cafeteria, server room, over 1,025 office desks, functional support spaces and two break out areas per floor. Apart from the fit out, our team also led the due diligence process at the outset of the project involving a detailed assessment of all shortlisted buildings covering base building fabric, test fits, engineering infrastructure and occupational densities. Throughout the lifecycle of the project, the project stakeholders were situated in different countries and timezones. This ultimately required exceptional planning and communications on our part, something that we have received positive acclaim for on this project.

Customer: Instant Group
Location: Menara Prestige, Kuala Lumpur
Area: 96,000 sq ft
Duration: 20 weeks
Completion date: September 2017

Providing 'Instant' comfort from the other side of the world
Confidential oil and gas customer

This project marked ISG’s seventh project delivered for this confidential customer in Kuala Lumpur. ISG’s portfolio of work for the oil and gas customer spans more than 300,000 sq ft over the years. The project involved the delivery of nearly 80,000 sq ft of office space in a live office tower. ISG’s work comprised two new floors and refurbishment of 10 other floors within a live working environment. Delivered in 25 weeks, the multi-phased fit out was delivered during working hours on the vacant floors and through the deployment of an out-of-hours team for the occupied floors.

Global search engine firm

Completed in July 2013, this office for a global search engine firm is truly different from the conventional. Spanning three quarters of a floor within Axiata Tower, this office has been all about challenging the status quo in creating a workplace that is truly diverse and befitting of the client’s work ethic. The 9,800 sq ft office comprises a reception, café, food preparation areas, multipurpose rooms, games rooms, an array of meeting spaces and general office. In addition, the core function of this IT-centric client needed to be met and this involved the delivery of a highly resilient and redundant server room within the facility.
Maxis Shared Service Centre

The Maxis Shared Service Centre provides office accommodation with a difference. The office scheme caters for over 800 staff and offers a vibrant, collaborative and creative workplace spanning two and a half floors. ISG was responsible for the delivery of the interior fit out, MEP, IT and loose furniture elements of the project while providing planning and coordination to the customer’s direct vendors. Apart from the open workplace format, ISG delivered a quirky cafeteria which can accommodate up to 56 people, over 9 uniquely designed meeting rooms, breakout spaces, collaboration areas and 4 training rooms providing a capacity for 122 people.
Lloyd’s Register

Despite the tight programme, ISG fitted out an office for Lloyd’s Register in only seven weeks during the Chinese New Year period. The fit out saw the creation of an elegant reception area, focus rooms, team rooms, phone booths within the general office area, cafeteria and four meeting suites equipped with advanced technology solutions and high-levels of acoustic privacy. The 15,000 sq ft office provides a flexible, agile solution for the technical and business services company.

Customer: Lloyd’s Register Asia
Location: Naza Tower, Kuala Lumpur
Area: 15,000 sq ft
Duration: 7 weeks
Completion date: March 2016

Overtime commitment for Lloyd’s
Retail

Modern retail environments demand flexibility. Changing consumer habits are driving a need for truly omni-channel shopping experiences, and the traditional shop is being transformed from a purely transactional environment to a showcase for brands.

At ISG, our retail experts understand the changing nature of the industry and work closely with retailers to deliver shopping and hospitality environments that build brand loyalty and make meaningful connections to shoppers.

We have a broad portfolio of clients and projects across the retail sector and we are trusted to deliver for our customers’ time and time again. With a portfolio of work that spans food retail, high-street bank branches, fashion boutiques, luxury stores and shopping centres, ISG delivers fast-track programmes that meet our clients’ demands for increasingly competitive returns on project roll-out and investment.

From the fit out of single concessions in live and complex environments to the construction of entire shopping centres and retail parks, we bring our highly specialised retail knowledge and expertise to all aspects of the shopping environment.

In Malaysia, ISG has managed the construction and fit out of stores for the likes of Dior, Victoria’s Secret, Louis Vuitton, Michael Kors and also DKNY. We understand that the environments your customers shop in need to display the same attention to detail, innovative design and exquisite finish that is evident in the products that underpin your brand.
Dior
Taking centre-stage in the exclusive Starhill Gallery, the Dior ladies store lights up the ground floor with its impressive Nagoya façade and feature showcases. ISG was engaged for the full refurbishment of the flagship store, expanding Dior’s footprint to an impressive 6,300 sq ft, making it the biggest Dior store in Malaysia. The store is split into five eclectic sections, including shoes, bags, watches, ready-to-wear and an exclusive VIP section. ISG worked closely with Dior’s design partner in Hong Kong, Pure Creative.

Customer: Dior
Location: Kuala Lumpur
Area: 6,300 sq ft
Duration: 23 weeks
Completion date: May 2014

The biggest store for Dior in Malaysia

DKNY
ISG was engaged for a full refurbishment of the DKNY retail store located at The Gardens, Mid Valley City. The project involved a high specification fit out with high-end finishes including bespoke joinery and case goods along with light boxes and intricate signage on the shopfront. The team was also responsible for all mechanical and electrical works, audio visual and specialist lighting installations. Delivered in a live shopping centre, all fit out works delivered were conducted at night. The design negotiations with the customer who is based in New York were also conducted during the weeks leading up to Christmas and the physical delivery clashed with Chinese New Year. Despite the pressure due to time constraints, ISG completed the project on time without compromising on the quality of work delivered.

Customer: Club Twenty One Retail (Malaysia) Sdn Bhd
Location: The Gardens, Kuala Lumpur
Area: 1,800 sq ft
Duration: 6 weeks
Completion date: March 2015

Job done in holiday season
Louis Vuitton

This was ISG’s first project inside the prestigious Starhill Gallery, following the brief to increase the store footprint of Louis Vuitton’s flagship store in Kuala Lumpur from 6,000 sq ft to 15,000 sq ft. The store was divided into a series of departments including Womens Ready To Wear, Mens Business and Shoes, Travel, Jewellery, Watches, a VIP Room and an entrance area, all of which were fitted out with exquisite finishes. ISG also had to mitigate the logistical challenges of keeping a low profile while working adjacent to the main entrance of the Marriott Hotel. Following the completion of this project, we also completed another 2,300 sq ft store for the customer located at Suria KLCC in 2017.

Customer: Louis Vuitton
Location: Kuala Lumpur
Area: 15,000 sq ft
Duration: 22 weeks
Completion date: December 2013
Tesco

Located within the IOI City Mall, the store houses 43,000 sq ft of retail sales area and 23,000 sq ft of back office and warehousing. ISG was responsible for all architectural, structural, interior and building service elements within the store. Within the retail areas, ISG stripped the space and fully fitted out and constructed the space, with new walls, ceiling, floors, tiles and vinyl, as well as installing all new air conditioning, lighting, plumbing, drainage, security and sprinkler system. The successful delivery of this store was completed concurrently with ISG’s significant live upgrade of Tesco’s 100,000 sq ft outlet in Ipoh.

Customer: Tesco Stores (Malaysia)
Location: Putrajaya
Area: 66,000 sq ft
Duration: 11 weeks
Completion date: September 2014

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Flying Emporium

Following the successful delivery of Bath and Body Works and Hackett under Valiram Group, ISG was awarded the fit out of Flying Emporium within Kuala Lumpur International Airport, housing many of Valiram’s worldwide brands. ISG coordinated shop drawings and packing list requirements encompassing over 20 different brands that would become part of Flying Emporium. Delivered on time and under extremely difficult logistical constraints, Flying Emporium is the biggest store of its kind within the airport departure area. The project followed with the fit out of two other retail stores at the airport for Michael Kors and Victoria’s Secret.

Customer: The Valiram Group
Location: Malaysia Airport
Area: 14,500 sq ft
Duration: 8 weeks
Completion date: May 2014

Creating the best impression at the airport
Hospitality, leisure and living

Quality of construction is immensely important in creating hospitality and leisure environments that stand out in today’s competitive marketplace.

We have worked alongside some of the world’s most recognisable brands to create inviting and memorable destinations that create loyal customers, become highly regarded destinations, and help put cities on the map.

Our work - which includes hotels, exclusive members clubs, fine dining restaurants and airport lounges, stands out for the quality of our experienced, highly specialised and knowledgeable staff, who work within our dynamic culture to produce smarter, more innovative, and faster solutions.

We demonstrate a deep understanding of the industry. We work collaboratively with our supply chain, customers and consultants to deliver places that stand up to the test of time.

Our hospitality portfolio ranges from private boutique establishments through to international hotel chains, encompassing both new and existing premises as well as listed buildings. This gives us the opportunity to showcase our full range of capabilities including refurbishment and fit out, through to full mechanical and electrical installations and infrastructure upgrades.
Le Meridien Kuala Lumpur Hotel, Kuala Lumpur

The significant hotel upgrade for Le Meridien Hotel in KL Sentral was constructed over multiple phases and was the third project undertaken by ISG for the renowned hotel brand. The scope of works for the RM42 million refurbishment included renovating 419 rooms across six different room types. This project followed on from renovations to the club lounge, presidential suite, poolside restaurant and interactive lounge. Through precise planning and value engineering, the team brought the project cost down by RM11 million without compromising the quality of the outcome.

Customer: Le Meridien Hotel
Location: KL Sentral
Area: 419 keys
Duration: 48 weeks
Completion date: March 2016

Live refurbishment for 26-storey high hotel
Le Meridien Hotel 10I, Putrajaya

Following on from the successful completion of the works at the Le Meridien KL Sentral and Four Points Hotel in Puchong, ISG undertook an extensive fit out of Kuala Lumpur’s second Le Meridien Hotel in Puchong. Le Meridien is known for its strong offering associated with culture, cuisine and destination, all of which incorporate elements of discovery to create a unique guest experience, and ISG was able to deliver a luxury interior which accurately represented the brand. The final design incorporated an 800 pax centrepiece ballroom, pre-function area, multiple toilet facilities, meeting and function spaces, a poolside bar, gym, business centre and kids club spanning three floors.

Customer: IOI Properties Berhad
Location: IOI City Mall, Puchong
Area: 110,000 sq ft
Duration: 25 weeks
Completion date: August 2016

Four Points Hotel

ISG oversaw the redevelopment of the new Four Points Hotel, a hospitality location which is set to redefine hospitality standards in Puchong, Kuala Lumpur. The fresh hotel design places an emphasis on strong and vibrant aesthetics, and our team exhibited its full range of capabilities to deliver a luxurious hotel reception, split-level restaurant, lift lobbies and cars, 500-seat ballroom, function space, full-purpose gym and business centre across nearly 40,000 sq ft of hotel space.

Customer: Four Points Hotel
Location: Puchong, Kuala Lumpur
Area: 33,500 sq ft
Duration: 24 weeks
Completion date: October 2014
Restaurant for global ICT firm

ISG in Malaysia was appointed by a leading global information and communications technology (ICT) solutions provider to deliver a 13,500 sq ft best-in-class dining facility, on the rooftop of the Intermark Mall in Kuala Lumpur. The restaurant was built to cater for the employees and their family members, with the capacity to hold up to 222 diners at any given time, and includes VIP, as well as al fresco dining areas. Delivered over 10 weeks, ISG also delivered a scope of works that included the installation of a full external glazed cladding solution housing the main restaurant, the integration of specialist servery solutions within the static stone and solid surface counters, as well as the construction of a full commercial-grade kitchen.

Concorde Hotel

ISG transformed 90 rooms across three floors within the Concorde Hotel in Shah Alam, a project which included upgrade of the lift lobbies and circulation corridors with a view to improving the hotel’s superior deluxe range. By transforming the existing decor and introducing a number of functional improvements, ISG delivered a contemporary, comfortable environment that has been hugely successful for the corporate focused hotel. Through a significant re-plan of the room footprint, our team designed and constructed new bed headboards, built in cabinets, carpet, power infrastructure, lighting, wallpapering, drapery, sanitary ware, signage and loose furniture. We also delivered two separate room mock ups to define and refine the design solution, in order to meet the hotel’s expectations. These mock ups were then utilised to maintain quality standards during the project, which ultimately led to zero post completion change requests and the project meeting client budget expectations.

Customer: Confidential
Location: Intermark Mall, Kuala Lumpur
Area: 13,500 sq ft
Duration: 10 weeks
Completion date: December 2017

Customer: Concorde Hotel
Location: Shah Alam
Area: 90 keys
Duration: 17 weeks
Completion date: February 2012
Education and public sector

Our education and public sector programmes and projects benefit from our broad insights and experience for what makes best practice from across the public and private sectors. Balancing efficiency with quality requires a clear understanding of the unique needs of our customers, other stakeholders and the end users.

We have worked alongside public sector organisations to deliver schools and other public buildings from the community liaison and events stage through construction delivery. Our extensive experience delivering public sector projects means we bring a rare perspective to these works. We see ourselves not just as builders, but also as enablers of the important activities undertaken by educators, civil servants and students every day. We take our role in creating safe, high-quality environments very seriously. As a result, we emphasise collaboration and shared goals throughout the construction process with the intent of helping public agencies meet both current and future needs.

We have a strong track record of delivering a wide-range of environments in the sector, and we make sure to put effectiveness, efficiency and value for money at the heart of our delivery strategy. We strive to work collaboratively with our customers, helping them realise a more intelligent use of their space and making their capital investment go even further.
KL Sports City

ISG was appointed by Malaysian Resources Corporation Berhad (MRCB) to fit out the facilities across three stadia – the Bukit Jalil National Stadium, Axiata Arena and Aquatic Centre – which included 23 VIP suites with lounge and dining areas, 2 Royal Boxes, an entrance foyer, public circulation areas, restrooms and lounge areas, press and media rooms, over 400 locker facilities, and the installation of over 2,500 signage exhibits. The transformation of this immense development required strict compliance with stringent health and safety standards, project’s 3-million safe man-hours. The Bukit Jalil National Stadium was named “Stadium of the Year” at the World Stadium Congress Awards 2018 and the sports destination was also nominated for a World Architecture Festival award in 2017.

Customer: Malaysian Resources Corporation Berhad (MRCB)
Location: Kuala Lumpur
Area: 100,000 sq ft
Duration: 32 weeks
Completion date: March 2017

Delivering the stadium of the year
ISG was the main contractor responsible for the expansive construction and fit out of the British International School’s secondary campus expansion in Kuala Lumpur, developments which have further elevated the standard of education within the Klang Valley. The school required extensive facilities to be developed in a tight 16-week timeframe to enable them to reopen for the new school year, a challenge which ISG was able to navigate successfully. The freshly developed campus included 24 standard classrooms, a multi-purpose AstroTurf sports pitch along with three additional all-weather surfaces, a swimming pool, gym, dining room and auditorium, as well as numerous music rooms, science labs and toilets.

**British International School**

Customer: British International School  
Location: Kuala Lumpur  
Area: 100,000 sq ft  
Duration: 16 weeks  
Completion date: August 2013

Inspiring and stimulating educational environments
Taylors College

Located in a fully serviced standalone campus complete with its own lake, ISG’s fit out of the Taylors College campus in Subang has redefined education standards within Malaysia. ISG was responsible for delivering interior and building services installations across five buildings that included a huge two-floor student affairs facility and student union with games and lounge areas. Also included in the challenging fit out was a vast multifunctional four-floor library, three restaurants including a main fine dining restaurant complete with wine laboratory, a culinary bar and theatre for live cooking events as well as technical training rooms and departmental offices.

Customer: Taylors College
Location: Subang Campus
Area: 220,000 sq ft
Duration: 12 weeks
Completion date: January 2010

British High Commission

The British High Commission relocated from its long-standing home in Jalan Ampang to a new corporate office facility in Menara Binjai, developed by ISG. The new office space provides a relevant solution to the complex needs of the diplomatic estate, and comprises of reception and consular facilities coupled with a complete office accommodation refit developed for the High Commission team. In line with stringent security provisions the front of house areas were separated from the back office via slab to slab sheet steel reinforced partitions, custom made ballistic glazing and an access air lock installation. The new back office was kitted out with innovative Teknion Marketplace furniture to ensure the comfort of the High Commission team, and the project achieved LEED accreditation.

Customer: British High Commission
Location: Menara Binjai, Kuala Lumpur
Area: 10,000 sq ft
Duration: 18 weeks
Completion date: August 2013
In 2016 we launched our new purpose-driven brand and set out our ambitious five-year strategic plan to become the world’s most dynamic construction services company.

Our core values are the guiding principles that determine our actions and behaviors at ISG.

Our vision is ISG’s reason for being. It gives us a sense of purpose and it is why we come to work every day.

Our vision, brand and strategic plan

To be the world’s most dynamic construction services company, delivering places that help people and businesses thrive.

Our core values are the guiding principles that determine our actions and behaviors at ISG.

- Dream smart
- Speak frankly
- Always care
- Never stop learning

Our differentiators explain what makes us uniquely ISG, they are the core attributes of our brand.

1. Intelligent buildings that improve operations
2. A preconstruction process that enhances delivery
3. A customer journey built around your business
4. Nowhere safer than our building sites
5. Consistent global service wherever you are

Our brand proposition sets out how we aim to achieve our vision and is our framework for decision-making.

1. Deliver transformational places for people and businesses
2. Provide unbeatable customer experiences
3. Nurture a culture that rewards great ideas

Our corporate goals are our roadmap to becoming an efficient, tech-led, customer-focused company that attracts the most-talented people in the industry.

To be the world’s most dynamic construction services company, delivering places that help people and businesses thrive.
At ISG, we provide a comprehensive construction service offer to our clients around the world, working across sectors and geographies.
If you are looking for a construction services company who provides you the confidence, comfort and exceptional customer experience, contact our team in Malaysia.

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